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Artificial Intelligence and the Past, Present, and Future of Democracy

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Abstract

Located at the intersection of political philosophy, philosophy of technology and political history, this essay reflects on medium and long-term prospects and challenges for democracy that arise from AI, emphasizing how critical a stage this is. Modern democracies involve structures for collective choice that periodically empower relatively few people to steer the social direction for everybody. As in all forms of governance, technology shapes how this unfolds. Specialized AI changes what philosophers of technology would call the materiality of democracy, not just in the sense that independent actors deploy different tools. AI changes how collective decision making unfolds and what its human participants are like (how they see themselves in relation to their environment, what relationships they have and how those are designed, and generally what form of human life can get realized). AI and democracy are not “natural allies:” it takes active design choices and much political will for AI to serve democratic purposes.

I. Introduction: How AI is Political

Langdon Winner’s classic essay “Do Artifacts Have Politics?” resists a widespread but naïve view of the role of technology in human life: that technology is neutral, and all depends on use.¹ He does so without enlisting an overbearing determinism that makes technology the sole engine of change. Instead, Winner distinguishes two ways for artifacts to have “political qualities.” First, devices or systems might be means for establishing patterns of power or authority, but the design is flexible: such patterns can turn out one way or another. An example is traffic infrastructure, which can assist many people but also keep parts of the population in subordination, say, if they cannot reach suitable workplaces. Secondly, devices or systems are strongly, perhaps unavoidably, tied to certain patterns of power. Winner’s example is atomic energy, which requires industrial, scientific and military elites to provide and protect energy sources. Artificial Intelligence (AI), I argue, is *political* the way traffic infrastructure is: it can greatly strengthen democracy, but only with the right efforts. Understanding “the politics of AI” is crucial since Xi Jinping’s China loudly champions one-party rule as a better fit for our digital century. AI is a key component in the contest between authoritarian and democratic rule.

Unlike conventional programs, AI algorithms learn by themselves. Programmers provide data, which a set of methods known as machine learning analyze for trends and inferences. Owing to their sophistication and sweeping applications, these technologies are poised to dramatically alter our world. *Specialized* AI is already broadly deployed. At the high end, one may think of AI mastering Chess or Go. More commonly we encounter it in smartphones (Siri, Google Translate, curated newsfeeds), home devices (Alexa, Google Home, Nest), personalized customer services

or GPS systems. Specialized AI is used by law enforcement, the military, in browser searching, advertising and entertainment (e.g., recommender systems), medical diagnostics, logistics, finance (from assessing credit to flagging transactions), in speech recognition producing transcripts, trade bots using market data for predictions, but also in music creations and article drafting (e.g., GPT-3’s text generator writing posts or code). Governments track people using AI in facial, voice or gait recognition. Smart cities analyze traffic data in real time or design services. COVID-19 accelerated use of AI in drug discovery. Natural language processing – normally used for texts – interprets genetic changes in viruses. Amazon Web Services, Azure or Google Cloud’s low- and no-code offerings could soon let people create AI applications as easily as websites.²

General AI approximates human performance across many domains. Once there is general AI smarter than us, it could produce something smarter than itself, and so on, perhaps very fast. That moment is the *singularity*, an intelligence explosion with possibly grave consequences. We are nowhere near anything like that. Imitating how mundane human tasks combine agility, reflection and interaction has proven challenging. However, “nowhere near” means “in terms of engineering capacities.” A few breakthroughs might accelerate things enormously. Inspired by how millions of years of evolution have created the brain, neural nets have been deployed in astounding ways in machine learning. Such research indicates to many observers that general AI will emerge *eventually*.³

This essay is located at the intersection of political philosophy, philosophy of technology and political history. My purpose is to reflect on medium and long-term prospects and challenges for democracy from AI, emphasizing how critical a stage this is. Social theorist Bruno Latour, a key figure in Science, Technology and Society Studies, has long insisted no entity matters in isolation but attains meaning through numerous, changeable relations. Human activities not only tend to depend on more people than the protagonists who stand out, but also on non-human entities. Latour calls such multitudes of relations *actor-networks*.⁴ (To be sure, and notwithstanding the name of the theory, Latour speaks of *actants* rather than *actors*, to emphasize the role of non-human entities.) This perspective takes the *materiality* of human affairs more seriously than is customary, the ways they critically involve artifacts, devices or systems. This standpoint helps gauge AI’s impact on democracy.

Political theorists treat democracy as an ideal or institutional framework, instead of considering its materiality. Modern democracies involve structures for collective choice that periodically empower relatively few people to steer the social direction for everybody. As in all forms of governance, technology shapes how this unfolds. Technology explains how citizens obtain

1. Winner, “Do Artifacts Have Politics?” I am grateful to audiences at University College London and at the University of Freiburg for helpful discussions during Zoom presentations of this material in June 2021.

2. For current trends, see Chojecki, *Artificial Intelligence Business*. For the state of the art, see Mitchell, *Artificial Intelligence*; Taulli, *Artificial Intelligence Basics*; Russell, *Human Compatible*. See also Future Today Institute, “Tech Trends Report 2021.” For musings on the future of AI, see Brockman, *Possible Minds*.

3. For optimism about the occurrence of a singularity, see Kurzweil, *The Singularity Is Near*. For pessimism, see Larson, *The Myth of Artificial Intelligence*. See also Bostrom, *Superintelligence*; Tegmark, *Life 3.0*.

4. Latour, *Reassembling the Social*; Latour, *We Have Never Been Modern*.

information that delineates their participation (often limited to voting) and frees up people's time to engage in collective affairs to begin with. Devices and mechanisms permeate campaigning and voting. Technology shapes how politicians communicate and bureaucrats administer decisions. Specialized AI changes the materiality of democracy, not just in the sense that independently given actors deploy new tools. AI changes how collective decision making unfolds and what its human participants are like (how they see themselves in relation to their environment, what relationships they have and how those are designed, and generally what form of human life can get realized).⁵

Section II explores what democracy is, emphasizes the materiality of "early" and "modern" democracy and rearticulates the perspective we take from Winner. Section III recounts some of the grand techno-skeptical narratives of 20th-century philosophy of technology, distilling the warnings they convey for the impact of AI on democracy. Section IV introduces another grand narrative, a Grand Democratic AI Utopia, a way of imagining the future we should be wary of. Section V discusses challenges and promises of AI for democracy in this digital century without grand narratives. Instead, we ask how to design AI to harness the public sphere, political power and economic power for democratic purposes, to make them akin to Winner's inclusive traffic infrastructure. Section VI concludes.

II. Democracy and Technology

A distinctive feature – and an intrinsic rather than comparative advantage -- of recognizably democratic structures is that they give each participant at least minimal ownership of social endeavors and inspire many to recognize each other as responsible agents across domains of life. There is disagreement about that ideal, with Schumpeterian democracy stressing peaceful removal of rulers and more participatory or deliberative approaches capturing thicker notions of empowerment.⁶ Arguments for democracy highlight possibilities for emancipation, indispensability for human rights protection and promise of unleashing human potential. Concerns to be overcome include shortsightedness vis-a-vis long-term crises, the twin dangers of manipulability by elites and susceptibility to populists, the potential of competition to generate polarization, and a focus on process rather than results. However, a social-scientific perspective on democracy by David Stasavage makes it easier to focus on its materiality and thus later on the impact of AI.⁷ Stasavage distinguishes *early* from *modern*

democracy, and both of those from *autocracy* (governance without consent of people not directly controlled by the ruling circles), which normally develops a strong bureaucracy to be enduring.

A. EARLY DEMOCRACY AND THE MATERIALITY OF SMALL-SCALE COLLECTIVE CHOICE

Early democracy was a system in which rulers governed jointly with councils or assemblies consisting of members who were independent from rulers and not subject to their whim. Their role could involve provision of information or assistance with governance. Sometimes there was broad participation, sometimes councils were elite gatherings. Rulership might be elective or inherited. To focus on its material conditions, early democracy would arise in smaller rather than larger polities; in polities where rulers depended on subjects for information about what they owned or produced and so could not tax without compliance; and where people had exit options. Under such conditions rulers needed consent from parts of the population. Early democracy thus understood was common around the globe and not restricted to Greece, as the standard story has it.⁸

However, what is special about Athens and other Greek democracies is that they were most extensively participatory. The reforms of Cleisthenes, in the 6th century BC, divided Athens into 139 *demes* (150 to 250 men each, women playing no political role) that formed ten artificial "tribes." *Demes* in the same tribe did not inhabit the same region of Attica. Each tribe sent 50 men, randomly selected for a year, to a Council of 500 to administer day-to-day affairs and prepare sessions of the Assembly of all citizens. This system fed knowledge and insights from all eligible males into collective decision making without positioning anyone for take-over.⁹ It depended on production and defense patterns that enslaved people to enable parts of the population to attend to collective affairs. Transport and communication had to function to let citizens do their parts. This system also depended on a steady high-volume circulation of people in and out of office to make governance impersonal, representative and transparent at the same time. That flow required close book-keeping to guarantee people were at the right place – which involved technical devices, the material ingredients of democratic governance.

Let me mention some of those. The *kleroterion* (allotment machine) was a two-by-three-foot slab of rock with a grid of deep, thin slots gouged into it. Integrating some additional pieces, this

5. How to understand "technology" is a non-trivial question in the philosophy of technology, as it affects how broad our focus is; see Mitcham, *Thinking through Technology*; Coeckelbergh, *Introduction to Philosophy of Technology*. For AI one could just think of a set of tools in machine learning; alternatively one could think of the whole set of devices in which these tools are implemented, and all productive activities that come with procurement and extraction of materials involved; see Crawford, *Atlas of AI*. While I mostly sideline these issues, I adopt an understanding of technology from Bijker, "Why and How Technology Matters." At a basic level, "technology" refers to sets of *artefacts* like computers, cars, or voting machines. At the next level, it also includes human *activities*, as in "the technology of e-voting." Thereby it refers also to the making and handling of such machines. Finally, and closest to its Greek origin, "technology" refers to *knowledge*: it is about what people know as well as what they do with machines and related production processes.

6. For a good overview, see Gutmann, "Democracy."

7. Stasavage, *The Decline and Rise of Democracy*.

8. To think of Greek democracy as a uniquely located innovation also contradicts the evolutionary story of early bands of humans who succeeded because they were good at cooperating, and had brains that had evolved to serve cooperative purposes. See e.g., Boehm, *Hierarchy in the Forest*. To the extent that a *demos* separate from an aristocracy is the hallmark of democracy (a sensible view given the etymology), many cases covered by Stasavage do not count. Still, his account creates an illuminating contrast with autocracies. Also, in structures where consent is needed, internal dynamics over time typically demand broader inclusion.

9. Stasavage, *The Decline and Rise of Democracy*, chapter 2; Ober, *The Rise and Fall of Classical Greece*, chapter 6; Thorley, *Athenian Democracy*, chapter 3.

sophisticated device helped select the required number of men from each tribe for the Council, or for juries and committees where representation mattered. Officers carried allotment tokens -- pieces of ceramics inscribed with pertinent information that fit with another piece at a secure location to be produced if credentials were questioned. (Athens was too large for everyone to be acquainted.) With speaking times limited, a water clock (*klepsydra*) kept time. Announcement boards recorded decisions or messages. For voting juries used ballots, flat bronze disks. Occasionally the Assembly considered expelling citizens whose prominence threatened the impersonal character of governance, *ostracisms* for which citizens carved names into potsherds. Aristotle argued that citizens assembled for deliberation could display virtue and wisdom no individual could muster, an argument for democracy resonant through the ages.¹⁰ It took certain material objects to make it work. These objects were at the heart of Athenian democracy, devices in actor-networks to operationalize consent of the governed.¹¹

B. MODERN DEMOCRACY AND THE MATERIALITY OF LARGE-SCALE COLLECTIVE CHOICE

A European invention, modern democracy is representative, with mandates that do not bind representatives to an electorate's will. Representatives emerge from competitive elections under increasingly universal suffrage. Participation is broad but typically episodic. The material conditions for its existence resemble early democracy: they emerge where rulers need subjects to volunteer information and people have exit options. But modern democracies arise in large territories, as exemplified by the US.¹² Their territorial dimensions (and large populations) generate two legitimacy problems. First, modern democracy generates distrust since "state" and "society" easily remain abstract and distant. Secondly, there is the problem of overbearing executive power. Modern democracies require bureaucracies to manage day-to-day-affairs. Bureaucracies might generate their own dynamics, and eventually citizens no longer see themselves governing. If the head of the executive is elected directly, excessive executive power is personal power.¹³

Modern democracy too depends on material features to function. Consider the US. In 1787 and 1788, Alexander Hamilton, James Madison and John Jay, under the collective pseudonym "Publius," published 85 articles and essays ("Federalist Papers") to promote the constitution. Hamilton calls the government the country's "center of information."¹⁴ "Information" and "communication" matter greatly to Publius: the former term appears in nineteen essays, the latter in a dozen. For these advocates of this trailblazing system, the challenge is to find structures for disclosure and processing of pertinent information about the country. Publius thought members of Congress would bring information to the capital, after aggregating it in the states. But at the dawn of the Republic, the vastness of the territory made these challenges formidable. One historian described the communication situation as a "quarantine" of government from society.¹⁵ Improvements in postal services and changes in the newspaper business in the 19th century brought relief, facilitating the central role of media in modern democracies. Only such developments could turn modern democracies into actor-networks where representatives would not labor in de-facto isolation.¹⁶

"The aim of every political constitution is or ought to be first for rulers to obtain men who possess most wisdom to discern, and most virtue to pursue the common good of society," we read in Federalist No. 57.¹⁷ To make this happen, in addition to a political culture where the right people seek office, voting systems are required whose design was left to states. Typically, what they devised barely resembled the orderliness of assigning people by means of the *kleroterion*. "Ballot" comes from Italian *ballotta* (little ball), and ballots often were something small and round, like pebbles, peas, beans or bullets.¹⁸ Paper ballots gradually spread, partly because they were easier to count than beans. Initially voters had to bring paper and write down properly spelled names and offices. The rise of parties was facilitated by that of paper ballots. Party leaders printed ballots, often in newspapers -- long strips, listing entire slates, or pages to be cut into pieces, one per candidate. Party symbols on ballots meant voters did not need to know how to write or read, an issue unknown when people voted by surrendering beans or by voice.

10. Aristotle, *Politics*, 1281a39-b16. Also see Risse, "The Virtuous Group: Foundations for the 'Argument from the Wisdom of the Multitude.'"

11. For the devices I draw on Julian Dibbell, "Info Tech of Ancient Democracy," which explores museum literature on these artifacts displayed in Athens: <http://www.alamut.com/subj/artiface/deadMedia/agoraMuseum.html#3>. See also Dow, "Aristotle, the Kleroteria, and the Courts"; Bishop, "The Cleroterium." For the mechanics of Athenian democracy, see also Hansen, *The Athenian Democracy in the Age of Demosthenes*.

12. Hélène Landemore has argued that modern democracy erred in focusing on representation. Instead, possibilities of small-scale decision making with appropriate connections to government should have been favored -- which now is more doable through technology. See Landemore, "Open Democracy and Digital Technologies"; Landemore, *Open Democracy*.

13. Howard Zinn has a rather negative take specifically on the founding of the United States that would make it unsurprising that these legitimacy problems arose: "Around 1776, certain important people in the English colonies (...) found that by creating a nation, a symbol, a legal unity called the United States, they could take over land, profits, and political power from favorites of the British Empire. In the process, they could hold back a number of potential rebellions and create a consensus of popular support for the rule of a new, privileged leadership;" Zinn, *A People's History of the United States*, 59.

14. Cooke, *Federalist*, 149.

15. Young, *The Washington Community 1800-1828*, 32.

16. Bimber, *Information and American Democracy*, chapter 3. For the argument that, later, postal services were critical to the colonization of the American West (and thus have been thoroughly political throughout their existence), see Blevins, *Paper Trails*.

17. Cooke, *Federalist*, 384.

18. I follow Lepore, "Rock, Paper, Scissors: How We Used to Vote." Some of those themes also appear in Lepore, *These Truths*, especially chapter 9. See also Saltman, *History and Politics of Voting Technology*. For the right to vote in the US, see Keyssar, *The Right to Vote*.

In 1856, the Australian state of Victoria passed its Electoral Act, detailing the conduct of elections. Officials had to print ballots and erect booths or hire rooms. Voters marked ballots secretly and nobody else was allowed in polling places. The “Australian ballot” gradually spread, against much resistance, officially because it eliminated the public character of the vote many considered essential to honorable conduct, but often because it rendered vote-sale schemes obsolete. In 1888, Massachusetts passed the first statewide Australian-ballot law in the US. By 1896, most Americans cast secret, government-printed ballots. Such ballots also meant voters had to read, making voting harder for immigrants, formerly enslaved people and uneducated poor. Machines for casting and counting votes date to the 1880s. Machines could fail, or be manipulated, and the mechanics of American elections have remained contested ever since.

C. DEMOCRACY AND TECHNOLOGY – NATURAL ALLIES?

The distant-state and overbearing-executive problems are so substantial that, for Stasavage, “modern democracy is an ongoing experiment, and in many ways, we should be surprised that it has worked at all.”¹⁹ The alternative to democracy is autocracy, which is viable only if backed by competent bureaucracies. Stasavage argues that often advances in production and communication undermined early democracy. New or improved technologies could reduce information advantages of subjects over rulers (e.g., regarding fertility of land). Agricultural improvements led to people living closer together so bureaucrats could easily monitor them. Conversely, slow progress in science and development favored survival of early democracy.

Innovations in writing, mapping, measurement or agriculture made bureaucracies more effective, and thus made autocracies with functioning bureaucracies the more viable. Much depends on sequencing. Entrenched democracies are less likely to be undermined by technological advances than polities where autocracy is a live option. In China the democratic alternative never gained much traction. In recent decades the country made enormous strides under an autocratic system with a competent bureaucracy. Under Xi Jinping China aggressively advertises its system.²⁰

Yuval Noah Harari recently offered a somewhat different view of the relationship between democracy and technology.²¹ Historically, he argues, autocracies have faced handicaps around innovation and growth. In the late 20th century especially, democracies outperformed dictatorships because they were better at processing information. Echoing Hayek’s *Road to Serfdom*, Harari thinks 20th century technology made it inefficient to concentrate information and power.²² But AI might alter the relative efficiency of democracy vs. authoritarianism.

Stasavage and Harari agree that AI undermines conditions that make democracy the more viable system. This does not mean existing democracies are in imminent danger. In fact, it can only be via technology that individuals matter to politics in modern democracies in ways that solve the distant-state and overbearing-executive problems. Only through the right kind of deployment of modern democracy’s materiality could consent to governance be meaningful and ensure governance in democracies does not mean quarantining leadership from population. As the 21st century progresses, AI could play a role in this process. But given what history teaches about how technology strengthens autocracies, democrats must be vigilant vis-à-vis autocratic tendencies *from within*. Technology is indispensable to make modern democracy work, but it is not its natural ally. Much as in Winner’s infrastructure design, careful attention must ensure technology advances democratic purposes.²³

“Technology is indispensable to make modern democracy work, but it is not its natural ally.”

19. Stasavage, *The Decline and Rise of Democracy*, 296. For a political-theory idealization of modern democracy in terms of two “tracks,” see Habermas, *Between Facts and Norms*, chapters 7-8. The first track is formal decision making (e.g., parliament, courts, agencies). The other is informal public deliberation, where public opinion is formed.

20. The success of the Chinese model has prompted some philosophers to defend features of that model, also in light of how democracies have suffered from the two legitimacy problems; see Bell, *The China Model*; Bai, *Against Political Equality*; Chan, *Confucian Perfectionism*. For the view that China’s Communist Party will face a crisis that will force it to let China become democratic, see Ci, *Democracy in China*. For the argument that different governance models emerge for good reasons at different times, see Fukuyama, *The Origins of Political Order*; Fukuyama, *Political Order and Political Decay*.

21. Harari, “Why Technology Favors Tyranny.”

22. Hayek, *The Road to Serfdom*.

23. Similarly, Cohen and Fung – reviewing deterministic viewpoints that see technology clearly favor or disfavor democracy – conclude that “the democratic exploitation of technological affordances is vastly more contingent, more difficult, and more dependent on ethical conviction, political engagement, and good design choices than the technological determinists appreciated,” Fung and Cohen, “Democracy and the Digital Public Sphere,” 25. Or as computer scientist Nigel Shadbolt says, addressing worries that “machines might take over:” “the problem is not that machines might wrest control of our lives from the elites. The problem is that most of us might never be able to wrest control of the machines from the people who occupy the command posts,” Shadbolt and Hampson, *The Digital Ape*, 63.

III. Democracy, AI and the Grand Narratives of Techno-Skepticism

Several grand techno-skeptical narratives have played a significant role in 20th-century philosophy of technology. To be sure, the field now focuses on a smaller scale, partly because grand narratives are difficult to establish.²⁴ However, these narrative issue warnings about how difficult it might be to integrate specifically AI into flourishing democracies, warnings we are well-advised to heed since much is at stake.

A. LEWIS MUMFORD AND THE MEGAMACHINE

Mumford was a leading critic of the machine age.²⁵ His 1934 *Technics and Civilization* traces a veritable cult of the machine through Western history that often devastated creativity and independence of mind.²⁶ He argues that “men had become mechanical before they perfected complicated machines to express their new bent and interest.”²⁷ People had lived in coordinated ways (forming *societal machines*) and endorsed ideals of specialization, automation and rationality before *physical machines* emerged. That they lived that way made people ready for physical machines. In the Middle Ages, mechanical clocks whose relevance for changing life patterns Mumford tirelessly emphasizes, literally synchronized behavior.²⁸

Decades later Mumford revisited these themes in his two-volume *Myth of the Machine*.²⁹ These works offer an even more sweeping narrative, characterizing modern doctrines of progress as scientifically upgraded justifications for practices the powerful had deployed since pharaonic times to maintain power. Ancient Egypt did machine work without actual machines.³⁰ Redeploying his organizational understanding of machines, Mumford argues pyramids were built by machines -- *societal machines*, centralized and subtly coordinated labor systems in which ideas like interchangeability of parts, centralization of knowledge and regimentation of work are vital. The deified king, the pharaoh, is the chief engineer of this original *megamachine*. Nowadays the essence of industrialization is not even the large-scale use of machinery. It is the domination of technical knowledge by expert elites, and our structured way of organizing life. By the early 20th

century, the components of the contemporary megamachine were ready, controlled by new classes of decision makers governing the “megatechnical wasteland.”³¹ The “myth” to be overcome is that this machine is irresistible but also beneficial to whoever complies.

Mumford stubbornly maintained faith in life’s rejuvenating capacities, even under the shadow of the megamachine. But clearly any kind of AI, and social organization in anticipation of general AI, harbors the dangers of streamlining the capacities of many that Mumford saw at work since the dawn of civilization. This cannot bode well for governance based on meaningful consent.

B. MARTIN HEIDEGGER AND THE WORLD AS GESTELL

Heidegger’s most influential publication on technology is his 1953 *The Question Concerning Technology*.³² Modern technology is the contemporary mode of understanding things. Technology makes things show up as mattering one way or another. The mode of revealing (as Heidegger says) characteristic of modern technology sees everything around us as merely a *standing-reserve* (*Bestand*), resources to be exploited as means.³³ This includes the whole natural world, even humans. In 1966 Heidegger even predicted that “someday factories will be built for the artificial breeding of human material.”³⁴

Heidegger offers the example of a hydroelectric plant converting the Rhine into a mere supplier of waterpower.³⁵ In contrast, a wooden bridge that has spanned the river for centuries reveals it as a natural environment and permits natural phenomena to appear as objects of wonder. Heidegger uses the term *Gestell* (enframing) to capture the relevance of technology in our lives.³⁶ The prefix ‘Ge’ is about linking together of elements, like *Gebirge*, mountain range. *Gestell* is a linking together of things that are posited. The *Gestell* is a horizon of disclosure according to which everything registers only as a resource. *Gestell* deprives us of any ability to stand in caring relations to things. Strikingly, Heidegger points out that “the earth now reveals itself as a coal mining district, the soil as a material deposit.”³⁷ Elsewhere he says the modern

24. Coeckelbergh, *Introduction to Philosophy of Technology*, Part II.

25. On Mumford, see Miller, *Lewis Mumford*.

26. Mumford, *Technics and Civilization*.

27. Mumford, 3.

28. Mumford, 12–18.

29. Mumford, *Myth of the Machine*; Mumford, *Pentagon of Power*.

30. Mumford, *Myth of the Machine*, chapter 9.

31. The title of chapter 11 of Mumford, *Pentagon of Power*.

32. Heidegger, *The Question Concerning Technology, and Other Essays*, 3–35. On Heidegger, see Richardson, *Heidegger*; Zimmerman, *Heidegger’s Confrontation with Modernity*.

33. Heidegger, *The Question Concerning Technology, and Other Essays*, 17.

34. Quoted in Young, *Heidegger’s Later Philosophy*, 46.

35. Heidegger, *The Question Concerning Technology, and Other Essays*, 16.

36. Heidegger, 19.

37. Heidegger, 14.

world reveals itself as a “gigantic petrol station.”³⁸ Technology lets us relate to the world only in impoverished ways. Everything is interconnected and exchangeable, efficiency and optimization set the stage. Efficiency demands standardization and repetition. Technology saves us from having to develop skills, turning us into people satisfied that way.

For Heidegger modern democracy with its materiality could only serve to administer the *Gestell*, and thus is part of the inauthentic life it imposes. His interpreter Hubert Dreyfus has shown how specifically the internet exemplifies Heidegger’s concerns about technology as *Gestell*.³⁹ As AI progresses, it would increasingly encapsulate Heidegger’s worries about how human possibilities vanish through the ways technology reveals things. Democracies that manage to integrate AI should be wary of such loss.

C. HERBERT MARCUSE AND THE POWER OF ENTERTAINMENT TECHNOLOGY

Twentieth-century left-wing social thought needed to address why the revolution as Marx predicted it never occurred. A typical answer was that capitalism persevered by not merely dominating culture, but by deploying technology to develop a pervasive entertainment sector. The working class got mired in consumption habits that annihilated political instincts. But Marxist thought sustains the prospect that, if the right path were found, a revolution would occur. In the 1930s, Walter Benjamin thought the emerging movie industry could help unite the masses in struggle, capitalism’s efforts at cultural domination notwithstanding. Shared movie experiences could allow people to engage the vast capitalist apparatus that intrudes upon their daily lives. Deployed the right way, this new type of art could help finish up capitalism after all.⁴⁰

When Marcuse published his *One-Dimensional Man* in 1964, such optimism about the entertainment sector had vanished. While he had not abandoned the Marxist commitment to the possibility of a revolution, Marcuse saw culture as authoritarian. Together, capitalism, technology and entertainment culture created new forms of social control, false needs and a false consciousness around consumption. Their combined force locks one-dimensional man into one-dimensional society, which produces the need for people to recognize themselves in commodities. Powers of critical reflection decline. The working class no longer can operate as a subversive force capable of revolutionary change.

“A comfortable, smooth, reasonable, democratic unfreedom prevails in advanced civilization, a token of technical progress,” Marcuse starts off.⁴¹ Technology—as used especially in entertainment, at which Benjamin still looked differently—immediately enters Marcuse’s reckoning with capitalism. It

is “by virtue of the way it has organized its technological base, [that] contemporary industrial society tends to be totalitarian.”⁴² He elaborates: “The people recognize themselves in their commodities; they find their soul in their automobile, hi-fi set, split-level home, kitchen equipment.”⁴³ Nowadays Marcuse would bemoan that people see themselves in possibilities offered by AI.

D. JACQUES ELLUL AND TECHNOLOGICAL DETERMINISM

Ellul diagnoses a systemic technological tyranny over humanity. His most celebrated work on philosophy of technology is *The Technological Society*.⁴⁴ In the world Ellul describes, individuals factor into overall tendencies he calls “massification.” We might govern particular technologies and exercise agency by operating machines, building roads, or printing magazines. Nonetheless, technology overall – as a Durkheimian social fact that goes beyond any number of specific happenings -- outgrows human control. Even as we govern techniques (a term Ellul uses broadly, almost synonymously with a rational, systematic approach, with physical machines being the paradigmatic products), they increasingly shape our activities. We adapt to their demands and structures.

Ellul is famous for his thesis of the *autonomy* of technique, its being a closed system, “a reality in itself (...) with its special laws and its own determinations.” Technique

elicits and conditions social, political and economic change. It is the prime mover of the all the rest, in spite of any appearances to the contrary and in spite of human pride, which pretends that man’s philosophical theories are still determining influences and man’s political regimes decisive factors in technical evolution.⁴⁵

For example, industry and military began to adopt automated technology. One might think this process resulted from economic or political decisions. But for Ellul the sheer technical possibility provided all required impetus for going this way. Ellul is a technological determinist, but only for the modern age: technology, one way or another, causes all other aspects of society and culture. It does not have to be this way, and in the past it was not. But now that is how it is.

Eventually, the state is inextricably intertwined with advancements of technique, as well as with corporations that produce machinery. The state no longer represents citizens if their interests contradict those advancements. Democracy fails: we face a division between technicians, experts and bureaucrats, standard bearers of techniques, on the one hand, and politicians who are supposed to represent the people and be accountable. “When the technician has completed his task,” Ellul says, “he indicates to the

38. Quoted in Young, *Heidegger’s Later Philosophy*, 50.

39. Dreyfus, *On the Internet*.

40. Benjamin, *The Work of Art in the Age of Its Technological Reproducibility*.

41. Marcuse, *One-Dimensional Man*, 1.

42. Marcuse, 3.

43. Marcuse, 9.

44. Ellul, *The Technological Society*. For recent discussions, see Greenman, *Understanding Jacques Ellul*; Jerónimo, Garcia, and Mitcham, *Jacques Ellul and the Technological Society in the 21st Century*.

45. Ellul, *The Technological Society*, 133.

politicians the possible solutions and the probable consequences – and retires.”⁴⁶ The technical class understands technique but is unaccountable. In his most chilling metaphor, Ellul concludes the world technique creates is “the universal concentration camp.”⁴⁷ AI would perfect this trend.

IV. The Grand Democratic AI Utopia

Let us stay with grand narratives slightly longer and consider what we might call the *Grand Democratic AI Utopia*. We are nowhere near deploying anything like what I am about to describe. But once general AI is on our radar, AI-enriched developments of Aristotle’s argument from the wisdom of the multitude should also be. Futurists Noah Yuval Harari and Jamie Susskind touch on something like this,⁴⁸ and with technological innovation our willingness to integrate technology into imagines for the future will only increase. Environmentalist James Lovelock thinks cyborgs could guide efforts to deal with climate change.⁴⁹ And in his discussion of future risks, philosopher Toby Ord considers AI assisting with our existential problems.⁵⁰ Such thinking is appealing because our brains evolved for the limited circumstances of small bands in earlier stages of *homo sapiens* rather than the 21st century’s complex and globally interconnected world. Our brains could create that world but might not be able to manage its existential threats, including those we created.

But one might envisage something like this. AI knows everyone’s preferences and views and provides people with pertinent information to make them competent participants in governance. AI connects citizens to debate views, like-minded people on occasion but also those of dissenting persuasions, to make them hear each other. AI gathers the votes, which eliminates challenges of people reaching polling stations, vote counting, etc. Monitoring everything, AI instantly identifies fraud or corruption, and flags or removes biased reporting or misleading arguments. AI improves procedural legitimacy through greater participation while the caliber of decision-making increases because voters are well-informed. Voters no longer merely choose one candidate from a list. They are consulted on multifarious issues, in ways that keep them abreast of relevant complexities, ensures their views remain consistent, etc. More sophisticated aggregation methods are used than simple majoritarian voting.⁵¹

Perhaps elected politicians are still needed for some purposes. But by and large AI catapults early democracy into the 21st century while solving the problems of the distant state and of overbearing executive power. AI resolves relatively unimportant matters itself, consulting representative groups for others to ensure everything gets attention without swallowing too much time. In some countries citizens can opt out. Others require

participation, with penalties for those with privacy settings that prohibit integration into the system. Nudging techniques are perfected for smooth operations. AI avoids previously prevalent issues around lack of inclusiveness. Privacy settings protect all data. AI calls for elections if confidence in the government falls below a threshold. Bureaucracies are much smaller because AI delivers public services, evaluating experiences from smart cities to create smart countries. Judges are replaced by sophisticated algorithms delivering even-handed rulings. These systems can be arranged such that many concerns about functionality and place of AI in human affairs are resolved internally. In such ways enormous amounts of time are freed up for people to design their lives meaningfully.

As a desirable possibility, something like this might become more prominent in debates about AI and democracy. But we should be wary of letting our thinking be guided by such scenarios. To begin with, imagining a future like this presupposes that for a whole range of issues there is a “most intelligent” solution that for various reasons we have just been unable to put into practice. But intelligence research does not even acknowledge the conceptual uniqueness of intelligence.⁵² Appeals to pure intelligence are illusory, and allowing algorithms to engage judgments and decisions like this harbors dangers. It might amount to brainwashing people, intelligent beings downgraded to responders to stimuli.⁵³ Moreover, designing such a system inevitably involves unprecedented efforts at building state capacities, which are subject to hijacking and other abuse. We should not forget that at the dawn of the digital era we also find Orwell’s 1984.

This Grand Democratic AI Utopia, a grand narrative itself, also triggers the warnings from our four techno-skeptical narratives: Mumford would readily see in such designs the next version of the megamachine, Heidegger detect yet more inauthenticity, Marcuse pillory the potential for yet more social control, and Ellul recognize how in this way the state is ever more inextricably intertwined with advancements of technique.

V. AI and Democracy: Possibilities and Challenges for the Digital Century

We saw in section III that modern democracy requires technology to solve its legitimacy problems. Careful design of the materiality of democracy is needed to solve the distant-state and overbearing-executive problems. At the same time autocracy benefits from technological advances because they make bureaucracies more effective. The grand techno-skeptical narratives add warnings to the prospect of harnessing technology for democratic purposes, which, however, do not undermine efforts to harness technology

46. Ellul, 258.

47. Ellul, 397.

48. Susskind, *Future Politics*, chapter 13; Harari, *Homo Deus*, chapter 9.

49. Lovelock, *Novacene*.

50. See Ord, *The Precipice*, chapter 5.

51. For a discussion of majority rule in the context of competing methods that process information differently, also Risse, “Arguing for Majority Rule.”

52. See e.g., Gardner, *Frames of Mind*.

53. On this see also <https://www.scientificamerican.com/article/will-democracy-survive-big-data-and-artificial-intelligence/>

to advance democracy. Nor should we be guided by any Grand Democratic AI Utopia. What then are the possibilities and challenges of AI for democracy in this digital century? Specifically: how should AI be designed to harness the *public sphere*, *political power* and *economic power* for democratic purposes, and thus make them akin to Winner's inclusive traffic infrastructure?

A. PUBLIC SPHERES

Public spheres are actor-networks to spread and receive information or opinions about matters of shared concern beyond family and friendship ties.⁵⁴ Prior to the invention of writing, public spheres were limited to people talking. Their flourishing depended on availability of places where they could do so safely. The printing press mechanized exchange networks, dramatically lowering costs of disseminating information or ideas. Eventually, newspapers became so central to public spheres that the press and later the media collectively were called "the fourth estate."⁵⁵ After the newspapers and other printed media, there was the telegraph, then radio, film production and television. Eventually leading 20th century media scholars coined slogans to capture the importance of media for contemporary life, most distinctly Marshall McLuhan announcing "the medium is the message" and Friedrich Kittler stating "the media determine our situation."⁵⁶

"Fourth estate" is an instructive term. It highlights the relevance of the media, and the deference for the more prominent among them, as well as for particular journalists whose voices carry weight with the public. But the term also highlights that media have class interests of sorts: aside from legal regulations, journalists had demographic and educational backgrounds that generated certain agendas rather than others. The ascent of social media, enabled by the internet, profoundly altered this situation, creating a public sphere where availability of information and viewpoints was no longer limited by "the fourth estate." Big Tech companies have essentially undermined the point of referring to media that way.

In the Western world, Google became dominant in internet searches. Facebook, Twitter and YouTube offered platforms for direct exchanges among individuals and associations at a scale previously impossible. Political theorist Archon Fung refers to the kind of democracy that arose this way as "wide aperture, low deference democracy:" a much wider range of ideas and policies are explored than before, with traditional leaders in politics, media or culture no longer treated with deference but ignored or distrusted.⁵⁷ Not only did social media generate new possibilities

What then are the possibilities and challenges of AI for democracy in this digital century?

for networking but also an abundance of data gathered and analyzed to predict trends or target people with messages for which data mining deems them receptive. The 2018 Cambridge Analytica scandal – a British consulting firm obtaining personal data of millions of Facebook users without consent, to be used for political advertising -- revealed the potential of data mining, especially for locations where elections tend to be won by small margins.⁵⁸

Digital media have by now generated an online communications infrastructure that forms an important part of the public sphere, whose size and importance will only increase. This infrastructure consists of the paraphernalia and systems that make our digital lives happen, from the hardware of the internet to institutions that control domain names and the software that maintains the functionality of the internet and provides tools to make digital spaces usable (browsers, search engines, app stores, etc.). Nowadays private interests dominate our digital infrastructure. Typically, engineers and entrepreneurs ponder market needs, profiting from the fact that more and more of our lives unfolds on platforms optimized for clicks and virality.

Especially news are presented to appeal to certain users, which not only creates echo-chambers but spreads a plethora of deliberate falsehoods (*disinformation*, rather than *misinformation*) to reinforce the worldviews of those users. Political scientists have long lamented the ignorance of democratic citizens and the resulting poor quality of public decision making.⁵⁹ Even well-informed, engaged voters choose based on social identities and partisan loyalties.⁶⁰ Digital media reinforce these tendencies. Twitter, Facebook, YouTube and competitors seek growth and revenue. Attention-grabbing algorithms of social media platforms can sow confusion, ignorance, prejudice and chaos. AI tools then readily create artificial *unintelligence*.⁶¹

Having a public sphere where viewpoints can be articulated with authority recently became much harder through the emergence of *deepfakes*. Bringing photoshopping to video, deepfakes replace

54. For a classic study of the emergence of public spheres, see Habermas, *The Structural Transformation of the Public Sphere*. For how information spread in different periods, see Blair et al., *Information*. For the development of media in recent centuries, see Starr, *The Creation of the Media*.

55. This term has been attributed to Edmund Burke, and thus goes back to a time decades before media played that kind of role in the American version of modern democracy, see Schultz, *Reviving the Fourth Estate*, 49.

56. McLuhan, *Understanding Media*; Kittler, *Gramophone, Film, Typewriter*.

57. For the emergence of digital media and their role for democracy, see Fung and Cohen, "Democracy and the Digital Public Sphere." For the formulation I attributed to Fung, see for instance this podcast: <https://www.hks.harvard.edu/more/policycast/post-expert-democracy-why-nobody-trusts-elites-anymore>

58. On this scandal, its Wikipedia entry is informative: https://en.wikipedia.org/wiki/Facebook%E2%80%93Cambridge_Analytica_data_scandal. See also Jungherr, Rivero, and Gayo-Avello, *Retooling Politics*, chapter 9; Véliz, *Privacy Is Power*, chapter 3.

59. Brennan, *Against Democracy*; Caplan, *The Myth of the Rational Voter*; Somin, *Democracy and Political Ignorance*.

60. Achen and Bartels, *Democracy for Realists*.

61. Broussard, *Artificial Unintelligence*.

people in existing videos with someone else's likeness. Currently their reach is mostly limited to pornography, but their potential goes considerably beyond that. In recent decades video has played a distinguished role in inquiry. What was captured on film served as indisputable evidence, in ways photography no longer could after manipulation techniques became widespread. Until the arrival of deepfakes videos offered an "epistemic backstop" in contested testimony.⁶² Alongside other synthetic media and fake news, deepfakes might help create no-trust societies where people no longer bother to separate truth from falsehood, and no media help them do so.

What is needed to countermand such tendencies is the creation of what media scholar Ethan Zuckerman calls "digital public infrastructure."⁶³ Digital public infrastructure lets us engage in public and civic life in digital spaces, with norms and affordances designed around civic values. Figuratively speaking, designing digital public infrastructure is like creating parks and libraries for the internet. They are devised to inform us, structured to connect us to both people we agree with and people we disagree with, and encourage dialogue rather than simply reinforcing perceptions. As part of the design of such infrastructures, synthetic media must be integrated appropriately, in ways that require clear signaling of how they are put together. People would operate within such infrastructures also in ways that protect their entitlements as knowers and knowns, their *epistemic rights*.⁶⁴

One option is to create a fleet of localized, community-specific, public-serving institutions to serve the functions in digital space that community institutions have met for centuries in physical places. There must be some governance model so this fleet serves the public. Wikipedia's system of many editors and authors or Taiwan's digital democracy platform provide inspiring models for decentralized participatory governance.⁶⁵ Alternatively, governments could create publicly funded nonprofit corporations to manage and maintain the public's interest in digital life. Specialized AI would be front and center to such work. Properly designed digital public infrastructures would be like Winner's inclusive traffic infrastructures, and could greatly help solve the distant-state and overbearing-executive problems.

B. POLITICAL POWER

As far as use of AI for maintenance of power is concerned, the Chinese social credit system – a broadly-based system for gathering information about individuals and bringing that information to bear on what people may do -- illustrates how autocratic regimes avail themselves of technological advances.⁶⁶ Across the world, cyberspace has become a frequent battleground between excessively profit-seeking or outright criminal activities and overly strong state reactions to them – which generate tools that also help authoritarians oppress political activities.⁶⁷ While most mass protests in recent years, from Hong Kong to Algeria and Lebanon, were inspired by hashtags, coordinated through social networks and convened by smartphones, governments have learned how to countermand such movements. They control online spaces by blocking platforms and disrupting the internet.⁶⁸

In his 1961 farewell speech US president Dwight D. Eisenhower famously warned against acquisition of unwarranted influence "by the military-industrial complex" and against public policy becoming "captive of a scientific-technological elite."⁶⁹ Those interconnected dangers would be incompatible with a flourishing democracy. Eisenhower spoke only years after the Office of Naval Research had partly funded the first Summer Research Project on AI at Dartmouth in 1956, and thereby indicated that the military-industrial complex had a stake in this technology developed by the scientific-technological elite.⁷⁰ Decades later, the 2013 Snowden revelations showed what US intelligence could do with tools we can readily classify as specialized AI. Phones, social media platforms, email and browsers serve as data sources for the state. Analyzing meta-data (who moved where, connected to whom, read what) provides insights into operations of groups and activities of individuals. Private-sector partnerships have considerably enhanced capacities of law enforcement and military to track people (also involving facial, gait, and voice recognition), from illegal immigrants at risk of deportation to enemies targeted for killing.⁷¹

Where AI systems are deployed as part of the welfare state, they often surveil people and restrict access to resources, rather than providing greater support.⁷² Secret databases and little-known

62. Rini, "Deepfakes and the Epistemic Backstop." See also Kerner and Risse, "Beyond Porn and Discreditation."

63. For Zuckerman's work, see his "What is Digital Public Infrastructure" https://www.journalismliberty.org/publications/what-is-digital-public-infrastructure#_edn3; and "The Case of Digital Public Infrastructure", <https://knightcolumbia.org/content/the-case-for-digital-public-infrastructure>. See also Eli Pariser and Danielle Allen, "To Thrive our Democracy Needs Digital Public Infrastructure," <https://www.politico.com/news/agenda/2021/01/05/to-thrive-our-democracy-needs-digital-public-infrastructure-455061>

64. Zuboff, "The Coup We Are Not Talking About"; Risse, "The Fourth Generation of Human Rights."

65. On Taiwan, see <https://www.wired.com/story/how-taiwans-unlikely-digital-minister-hacked-the-pandemic/>

66. For a recent take, see <https://thediplomat.com/2021/03/chinas-social-credit-system-speculation-vs-reality/> See also Dickson, *The Party and the People*.

67. Deibert, *Black Code*; Deibert, *Reset*.

68. Fung and Cohen, "Democracy and the Digital Public Sphere."

69. For the speech, see <https://www.ourdocuments.gov/doc.php?flash=false&doc=90&page=transcript>

70. Crawford, *Atlas of AI*, 184. Obviously in 1961, AI is not what Eisenhower had in mind.

71. Crawford, chapter 6. See also Véliz, *Privacy Is Power*.

72. Eubanks, *Automating Inequality*.

AI applications have had harmful effects in finance, business, education, and politics. AI-based decisions on parole, mortgage or job applications are often biased. Democratic ideals require reasons and explanations, but these practices have prompted one observer to call societies that make excessive use of algorithms “black-box societies.”⁷³ If algorithms do things humans find hard to assess, it is unclear what would even count as relevant explanations. Such practices readily perpetuate past injustice. After all, data inevitably reflect how people have been faring so far. Thus they reflect the biases, including racial biases, that have structured exercises of power.⁷⁴ Decades ago Donna Haraway’s “Cyborg Manifesto,” a classic at the intersection of feminist thought and the philosophy of technology, warned the digital age might sustain white capitalist patriarchy with “informatics of domination.”⁷⁵

Of course, digital technologies can strengthen democracy. In 2011, Iceland produced the first-ever “crowdsourced” constitutional proposal in the world. In Taiwan, negotiations among authorities, citizens and companies like Uber and Airbnb were aided by an innovative digital process for deliberative governance called vTaiwan. France relied on digital technologies for the Great National Debate in early 2019 and the following Convention on Climate Change between October 2019 and June 2020, experiments with deliberation at the scale of a large nation.⁷⁶ Barcelona has become a global leader in the smart city movement, deploying digital technology for matters of municipal governance,⁷⁷ though it is Singapore, Helsinki and Zurich that do best on the Smart City Index 2020 (speaking to the fact of how much innovation goes on in that domain).⁷⁸ An Australian non-profit eDemocracy project, openforum.com.au, invites politicians, senior administrators, academics, businesspeople and other stakeholders to engage in policy debates. The California Report Card is a mobile-optimized web application promoting public involvement in state government. As the COVID-19 pandemic ravaged the world, democracies availed themselves of digital technologies to let people remain connected and serve as key components of public health surveillance. And while civil society organizations frequently are no match for abusive state power, there are remarkable examples of how even investigations limited to open internet sources can harvest the abundance of available data to pillory abuse of power. The best-known example is the British investigative journalism website Bellingcat that specializes in fact-checking and open-source intelligence.⁷⁹

One striking fact specifically about the American version of modern democracy is that, when preferences of low- or middle-income Americans diverge from those of the affluent, there is virtually no correlation between policy outcomes and desires of less advantaged groups.⁸⁰ As far as political power is concerned, the legitimacy of modern democracy is questionable indeed. Democracy could be strengthened considerably by well-designed AI. Analyzing databases would give politicians a more precise image of what citizens need. The bandwidth of communication between voters and politicians could increase immensely. Some forms of surveillance will be necessary, but democratic governance requires appropriate oversight. The digital public infrastructure discussed in the context of the public sphere can be enriched to include systems that deploy AI for improving citizen services. The relevant know-how exists.⁸¹

C. ECONOMIC POWER

Contemporary ideals of democracy include egalitarian empowerment of sorts. But economic inequality threatens any such empowerment. Contemporary democracies typically have capitalist economies. As French economist Thomas Piketty has argued, over time capitalism generates inequality since, roughly speaking, owners of shares of the economy benefit more from it than people living on the wages the owners willingly pay.⁸² A worry about democracy across history (also much on the mind of Publius) has been that masses would expropriate elites. But in capitalist democracies, we must worry about the opposite. It takes sustained policies around taxation, transportation, design of cities, health care, pension and education systems and macro-economic and monetary policies to curtail inequality.

One concern about AI is that, generally, the ability to produce or use technology is one mechanism that drives inequality, enabling those with requisite skills to advance – which enables them not only to become well-off but to become owners in the economy in ways that resonate across generations. Technology generally and AI specifically are integral parts of the inequality-enhancing mechanisms Piketty identifies. One question is how the inequality-increasing tendencies play out for those who are not among the clear winners. AI will profoundly transform jobs, at least because aspects of many jobs will be absorbed by AI or otherwise mechanized. These changes also create new jobs, including at the lower end, in the maintenance of the hardware

73. Pasquale, *The Black Box Society*. See also Broussard, *Artificial Unintelligence*; O’Neil, *Weapons of Math Destruction*.

74. Benjamin, *Race After Technology*; Benjamin, *Captivating Technology*; Noble, *Algorithms of Oppression*. See also D’Ignazio and Klein, *Data Feminism*; Costanza-Chock, *Design Justice*.

75. Haraway, *Simians, Cyborgs, and Women*, 149–82.

76. Bernholz, Landemore, and Reich, *Digital Technology and Democratic Theory*.

77. <https://medium.com/sidewalk-talk/how-barcelona-is-leading-a-new-era-of-digital-democracy-4a033a98cf32>

78. <https://www.imd.org/smart-city-observatory/smart-city-index/>

79. Higgins, *We Are Bellingcat*. Also see Webb, *Coding Democracy*.

80. Bartels, *Unequal Democracy*; Gilens, *Affluence and Influence*.

81. On AI and citizen services, see https://ash.harvard.edu/files/ash/files/artificial_intelligence_for_citizen_services.pdf

82. Piketty, *Capital in the Twenty First Century*.

and the basic tasks around data gathering and analysis.⁸³ On the optimistic side of predictions about the future of work we find visions of society with traditional jobs gradually transformed, some eliminated and new jobs added - in ways creating much more leisure time for average people owing to increased societal wealth.

On the pessimistic side, many who are unqualified for meaningful roles in tech economies might be dispensable to the labor force. Their political relevance might eventually amount to little more than that they must be pacified if they cannot be excluded outright. Lest this standpoint be dismissed as Luddite alarmism ("at the end of the tunnel, there have always been more jobs than before"), we should note that economies where data ownership becomes increasingly relevant and AI absorbs many tasks could differ critically from economies organized around ownership of land or factories. In those earlier cases large numbers of people were needed to provide labor, in the latter case also as consumers. Elites could not risk losing *too many* laborers. But this constraint might not apply in the future. To be sure, a lot here will depend on how questions around control over or ownership of data are resolved, questions whose relevance for our future economy cannot be overstated.⁸⁴

As recently argued by Shoshana Zuboff, the importance of data collection for the economy has become so immense that the term "surveillance capitalism" characterizes the current stage of capitalism.⁸⁵ Surveillance capitalism as an economic model was developed by Google, which to surveillance capitalism is what Ford was to mass production. Later the model was adopted by Facebook, Amazon and others. Previously data were collected largely to improve services. But subsequently, data generated as byproducts of interactions with multifarious devices were deployed to develop predictive products, designed to forecast what we will feel, think, or do, but ultimately also to control and change it, always for the sake of monetization. Marx and Engels identified increasing commodification as a basic mechanism of capitalism (though they did not use that very term). Large-scale data collection is its maximal version: it commodifies all our lived reality.

In the 20th century Hannah Arendt and others diagnosed mechanisms of "totalitarian" power, the state's all-encompassing power.⁸⁶ Its central metaphor is Big Brother, capturing the state's omnipresence. Parallel to that, Zuboff talks about "instrumentarian" power, exercised through use of electronic devices in social settings for harvesting profits. The central metaphor is the "Big Other," the ever-present electronic device that knows just what to do. Big Brother aimed for total control, Big Other for predictive certainty.

Current changes are driven by relatively few companies, which futurist Amy Webb calls "the Big Nine:" in the US, Google, Microsoft, Amazon, Facebook, IBM and Apple, in China Tencent, Alibaba and Baidu.⁸⁷ The Chinese companies are busy consolidating and mining massive amounts of data to serve the government's ambitions. The American ones implement surveillance capitalism, embedded into a legal and political framework that, as of 2021, shows little interest in developing strategic plans for a democratic future and thus do for democracy what the Chinese Communist party did for its system -- upgrade it into this century. To be sure, the EU is more involved in such efforts. But none of the Big Nine are based there, and overall the economic competition in the tech sector seems to be ever more between the US and China.

The optimistic side of predictions about the future of work seems reachable. But to make that happen in ways that also strengthen democracy, both civil society and the state must step up, and the enormous power concentrated in Big Tech companies needs to be harnessed for democratic purposes.

VI. Conclusion

Eventually there might be a full-fledged Life 3.0, whose participants not only design their *cultural* context (as in Life 2.0, which sprung from the evolutionary Life 1.0), but also their *physical* shapes.⁸⁸ Life 3.0 might be populated by genetically enhanced humans, cyborgs, uploaded brains, as well as advanced algorithms embedded into any manner of physical device. If Life 3.0 ever emerges, new questions for governance arise. Would humans still exercise control? If so, would there be democracies, or would some people or countries subjugate everybody else? Would it be appropriate to involve new intelligent entities in governance, and what do they have to be like for the answer to be affirmative? If humans are not in control, what will governance be like? Would humans even be involved?⁸⁹

It is unclear when questions about democracy in Life 3.0 will become urgent. Meanwhile, as innovation keeps happening, societies will change. Innovation will increase awareness of human limitations, and set in motion different ways for people to deal with them. As Norbert Wiener, whose invention of cybernetics prepared inaugurated later work on AI, stated in 1964:

The world of the future will be an ever more demanding struggle against the limitation of our intelligence, not a comfortable hammock in which we can lie down to be waited upon by our robot slaves.⁹⁰

Maybe more and more individuals will want to adapt to technological change and perhaps deploy technology to morph

83. On these topics, see e.g., Susskind, *A World Without Work*; West, *The Future of Work*.

84. On this, also see Mathias Risse, "Data as Collectively Generated Patterns: Making Sense of Data Ownership," <https://carrcenter.hks.harvard.edu/publications/data-collectively-generated-patterns-making-sense-data-ownership>

85. Zuboff, *The Age of Surveillance Capitalism*. See also Véliz, *Privacy Is Power*.

86. Arendt, *The Origins of Totalitarianism*.

87. Webb, *The Big Nine*.

88. For that term, see Tegmark, *Life 3.0*.

89. Tegmark, chapter 5.

90. Wiener, *God and Golem*, 69.

into a transhuman stage.⁹¹ Generally, what technology they use – the materiality of their lives -- affects who people are and want to become. Technology mediates how we see ourselves in relation to our social and natural environment, how we engage with people, animals and material objects, what we do with ourselves, how we spend our professional lives, etc. In short, technology critically bears on what forms of human life get realized or even imagined. For those that do get realized or imagined what it means to be part of them cannot be grasped without comprehending the role of technology in them.⁹²

As we create the future, computer scientists will become ever more important, also as experts in designing specialized AI for democratic purposes. That raises its own challenges. Much as technology and democracy are no natural allies, technologists are no natural champions of or even qualified advisers to democracy. Any scientific activity, as Arendt stated some years before Wiener wrote the words just cited,

since it acts into nature from the standpoint of the universe and not into the web of human relationships, lacks the revelatory character of action as well as the ability to produce stories and become historical, which together form the very source from which meaningfulness springs into and illuminates human existence.⁹³

Democracy is a way of life more than anything else, one that greatly benefits from the kind of action Arendt mentions. And yet modern democracy critically depends on technology to be the kind of actor-network that solves the distant-state and overbearing-executive problems. Without suitable technology, modern technology cannot survive. Technology needs to be consciously harnessed to be like Winner's inclusive traffic infrastructure, and both technologists and citizens generally need to engage with ethics and political thought to have the spirit and dedication to build and maintain that kind of infrastructure.

91. Livingstone, *Transhumanism*; More and Vita-More, *The Transhumanist Reader*; Bostrom, *Superintelligence*.

92. For some aspects of this, Carr, *The Shallows*; Turkle, *Alone Together*. But the constitutive role of technology on human life is a central theme in the philosophy of technology and adjacent areas generally.

93. Arendt, *The Human Condition*, 324.

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